



Muhammad Nisaf is a front of house assistant at the Food Village, which is De Montfort University's main dining facility in the centre of the campus.

Some of his daily duties on the job include:

- **Serving customers a variety of hot food through digital self-service orders**
- **Taking orders through the counter service and using the till to process payments**
- **Cleaning tables and stocking the chilled food fridges**



MUHAMMAD NISAF

He is looking forward to gaining employment after his Project Search placement and in the future he would like to join the family business.

“I feel that my favourite part so far has been feeling good about improving my customer service skills – I have become resilient and I have been handling tough situations well especially at times when I am serving difficult customers.”

“Muhammad Nisaf has become confident through his voice to interact with customers. He reacts well to unexpected situations and he has become used to operating digital devices.” - Sadie, Manager at Food Village